

"Nobody Should Die From Skin Cancer":

Working Together To Advance Detection and Outcomes in Regional Victoria

Introduction

Aurora Skin Clinic, part of South Wangaratta Medical Centre, is led by Dr. Dipankar Chakraborty. Our mission is to foster collaboration, innovation, and sustainability in healthcare delivery. Our approach emphasizes the importance of teamwork, where doctors and nurses work hand-in-hand to deliver exceptional care to our rural community. We address the unique challenges of rural Victoria by implementing innovative strategies to ensure workforce sustainability and improve patient outcomes.

Our efforts focus on continuous professional development, where the team is encouraged to engage in ongoing education and skill enhancement. This not only improves patient outcomes but also empowers healthcare professionals to thrive in their roles. Additionally, we prioritize creating a supportive work environment that promotes work-life balance, reducing burnout and retaining talented staff in the rural healthcare sector. Innovation is at the heart of our mission, as we explore new technologies and methodologies to streamline operations and enhance patient care. By integrating cutting-edge practices with our deep understanding of rural healthcare needs, we aim to set a benchmark for sustainable healthcare delivery. Together, we are not just treating skin cancer; we are building a resilient healthcare workforce that will continue to serve Wangaratta and beyond for years to come.

At Aurora Skin Clinic Wangaratta, our commitment to workforce sustainability is demonstrated through several concrete initiatives that emphasize collaboration, innovation, and long-term planning.

Collaborative Care Model

A team-based approach to patient care where doctors, nurses, and administrative staff work closely together.

Nurses are trained to assist with both the procedure and post-operative care, ensuring seamless patient experiences and reducing the workload on individual doctors.

This model not only enhances patient care but also fosters a sense of shared responsibility among the team.

Telehealth and Remote Consultations

Telehealth consultations with urban specialists enhance patient outcomes and provide our team with opportunities for continuous professional development through up-skilling.

These initiatives highlight Aurora Skin Clinic Wangaratta's commitment to building a sustainable and resilient healthcare workforce under Dr. Dipankar Chakraborty's leadership.

Work-Life Balance Initiatives

To address the challenges of rural healthcare, we have implemented flexible staffing and job-sharing arrangements.

These initiatives reduce burnout, enhance job satisfaction, and improve staff retention

Innovation in Patient Management

We have adopted an electronic health record system and a strong recall system tailored to the needs of our rural clinic. This allows for efficient patient management, reducing administrative burden on healthcare staff and allowing more time for patient care. Our system also supports remote access, enabling our team to stay connected and provide continuity of care even during off-hours.



Join us in our mission to improve rural healthcare outcomes and ensure no one dies from skin cancer.

